



VOL II No. 4

Naval Regional Medical Center, Orlando, Florida

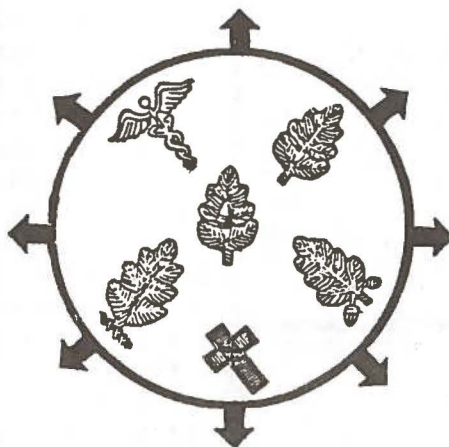
1 January 1980

PATIENT CONTACT PROGRAM

When compared to modern medical technology, early physicians, and their assistants, had little knowledge and few skills with which to treat their patients. Much of their success can be attributed to the rapport they developed with their patients and the atmosphere created through their sincere concern for the patient. In recent months, there has been a renewed emphasis placed on this type of caring attitude. Increasing patient complaints, prompted by perceived unresponsiveness and negative attitudes exhibited by members of the Medical Department, reflect adversely on all facets of Navy Medicine. However, the majority of these complaints originate from inappropriate staff-patient inter-relationships at Patient Contact Points (i.e., reception desks, waiting rooms, over the telephone, etc.). In response to the need to resolve problems which arise from these areas, the Patient Contact Program, NRMC Orlando Instruction 6320.5B, has been established.

The Patient Contact Program has been developed to address two specific areas. The first area is the establishment of a mechanism with which to preclude and resolve patient complaints and conflicts. The Chief, Outpatient Administrative Service, LT Niec, has been designated as the Patient Contact Officer. In this capacity, he functions as a focal point for mediation and investigation of problems

which arise, an advisor to those individuals who staff Patient Contact Points, and as a coordinator for education in Contact Point Management. The second area of concentration in the program, is the provision of an ongoing staff education effort. In addition to a brief overview for all staff members as they report aboard, indepth follow-up training will be conducted in the areas of conflict negotiation, human behavior, communication, and patient contact for individuals staffing designated high volume, high risk areas.



We have a challenge before us. A challenge to be responsive to the needs of our patients in a manner which will positively change their perceptions of the quality and professionalism of Navy Medicine. We can meet the challenge with an attitude of paranoia and deny that we may be the cause of some of the problems existing with patient contact; or, we can meet the challenge by examining ourselves, each other, and our organization, and insure that through our actions and attitudes that we honor the caring spirit that has been the foundation of medicine throughout the centuries. At a time when people are the Navy's most precious asset, we can neither afford to alienate those whom we serve, nor risk having a poor reputation of poor service based upon a lack of concern and negative attitudes.

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DEC. PERSONNEL INSPECTION**Noted for excellence:**

LCDR D. J. Cotelingam
 LCDR R. E. Elster
 LT G. E. Noss
 LTJG V. G. Melidosian
 LTJG Y. M. Garcia
 LTJG P. J. Baker
 HM2 D. W. Ford
 HM2 A. J. Ferguson
 HM3 T. L. Hulbert

WHOOOIZZIT??

DO YOU KNOW THIS STAFF MEMBER??
(Answer on Page 8)

VITAL SIGNS STAFF

Editor:
 HMCM(SS) R. C. Clements, USN
 Managing Editor:
 Mary V. Van den Heuvel
 CDR N. J. Stewart, NC, USN
 HM2 S. P. Foster, USN
 HN E. Kehoe, USN

**FEDERAL WOMEN'S PROGRAM**

By Carolyn Smith, NRMCS FWPM

Now that we have started a new year,
 let's have more enthusiasm in the Federal
 Women's In-House Programs!

Scheduled for January's Program is
 Captain's Call on 8 January at 1330 in
 the William G. Lawson Room on Ward 17.
 Submit your questions early to Carolyn
 Smith, Code 17D. Let's have the best
 Captain's Call yet!

SENILITY AND THE SON

He sits around day in and day out,
 Not really knowing what it's all about.
 Sometimes he forgets where he is,
 He imagines he's in a church or a bar.
 So you tell him, "You're in a hospital."
 "Oh no, that's impossible."
 "You see, my son is coming today."
 "He lives so far away."
 So he sits and waits for him.
 He sits and just stares at the wall.
 Wondering why he didn't come or call,
 And never really knowing why.
 But when he dies
 There comes a man with tears in his eyes.
 His story is sad. "My dad and I had a
 fight."
 "We weren't speaking since that night."
 "It happened several years ago..."
 "To find him here is such a blow."
 "All these years of being apart."
 "I wanted to make it up to him, but
 where would I start?"
 "You say he was sick and knew no one?"
 "But he did remember he had a son?"
 "OH MY GOD! WHAT HAVE I DONE?"
 HM3 Lucille C. Maahs

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Commanding Officer: CAPTAIN J. A. ZIMBLE, MC, USN
 Editor: HMCM(SS) R. C. CLEMENTS, USN

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Master Shipwreck

HMCM(SS) R. C. Clements, USN

ADVANCEMENT RESULTS - GOOD AND BAD!

Congratulations are in order to 54 staff personnel selected for advancement as a result of the examinations taken in September 1979. There are 35 selected for HM3, 13 selected for HM2 and 6 selected for HM1. These figures do not include those personnel released from active duty or transferred. The names of all those to be advanced appears on Supplemental Page D.

There were a total of 100 personnel who participated in the examination. Results: 60 selected for advancement, 39 passed but not advanced and 1 failure.

Some interesting statistics evolved from the advancement results related to evaluations. The evaluation and performance factor computed from evaluation marks plays an important part in being selected for advancement.

The average performance mark for those selected for E-6 was 7.37 which equates to a 75.76 performance factor. The maximum performance factor is 92.00. The average performance mark for those not selected was 6.50 which equates to a 67.02 performance factor. A difference of 8 points.

The average performance mark for those selected for advancement to E-5 was 3.82 which equates to an average 59.68 performance factor. The maximum performance factor is 70.00. The average performance mark for those not selected was 3.70 which equates to a 52.80 performance factor. A difference of 7 points.

The average performance mark for those selected for advancement to E-4 was 3.70 which equates to a 52.70 performance factor. The maximum performance factor is 70. The average performance mark for those not selected for E-4 was 3.50 or a

40.00 performance factor. A difference of 12 points.

WHAT DOES ALL THIS MEAN? Congratulations if you were selected. If you were not selected, take a look at your profile sheet to see what your combined multiple was and what the minimum multiple for advancement was for selection. Then, what was the difference in the average performance factor for those selected and those not selected. THE PERFORMANCE FACTOR IS EXTREMELY IMPORTANT!!!!

If I can be of assistance in any way, please contact me at any time. Happy New Year to all.

THEN AND NOW



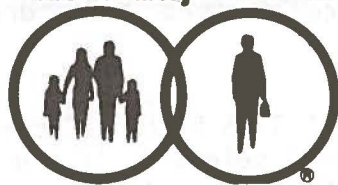
January 1979

Photo by:
LCDR A. Saleker, MSC, USN, D.P.M.



January 1980

the Family Line



By CAPT C. Victor Romano, MC, USNR

LOOKING.....FORE AND AFT!

Looking back over the past year, it appears it was like any other year..... but, in reality, the members of the Family Practice Service have distinguished themselves. With the increase of the active duty families, the Family Practice Service has enrolled all those desiring our type of care. In addition, we have taken on the responsibility at the NTC Annex unit, of conducting military sick call for personnel attending the Enlisted Recruiting Orientation classes and for officers attending the Recruiting Officer Management Orientation Courses. This has definitely been extremely beneficial to the Orientation Recruiting Unit in that less class time is lost and students are able to be more productive.

The past year has seen the institution of an allergy clinic at the NTC Annex clinic which allows better care and convenience for outpatients. All this could not have been accomplished without the dedication and commitment of our excellent staff. The NRMCM unit, in conjunction with Patient Education, participates in scheduled classes for all diabetic patients. A special praise is extended to LCDR Condie for his work in preparing the cardiac rehabilitation program. LCDR Treharne and LCDR Johnson are to be congratulated for their service to the community which involved lectures to high school students and other groups. The entire Family Practice Service is to be congratulated, along with other members of the NRMCM, for their participation on two occasions in performing physicals on underprivileged, inner-city children of Daytona Beach for the National Youth Sports Program, which is sponsored by HEW and organized by the athletic staff of Bethune-Cookman College. An individual thank you to our "adopted family physician," Captain

Zimble, for assisting us in this task. This end of the year column would not be complete if we did not take the time to thank other individuals without whom we could not have the efficient and dedicated service we do. I am referring to our enlisted personnel and our civilian employees. There have been many occasions when belts had to be tightened and multiple jobs performed by all these wonderful individuals to keep our Practice running smoothly. And now, what can we look forward to in 1980? Some of us will be leaving but, rest assured, the care and consideration given to our patients will remain of the highest caliber. We will be instituting an eye-screening clinic three days a week at the NTC Annex. This will be accomplished by cooperation with the Department of Ophthalmology and Optometry. It always gives us a good feeling to know there are individuals in this command who always strive to increase patient care. Another innovation will be a parenting course given at NTC Annex in conjunction with the University of Central Florida. This new innovation will be available to all military families. We are looking forward to, once again, performing sports physicals for Bethune-Cookman sometime in May. And last, but not least, the NRMCM Family Practice Unit is counting the days until we will be fully operational in our new Clinic. I can remember so well the ground breaking ceremonies and wondering how long it would take until completion. And now, hopefully, a few more months and the new NRMCM facility will be a reality. On behalf of my entire staff, I wish you all a Happy New Year, good health, continued success and a sincere thank you for a job "Well Done."

*** Family Line "QUOTES" ***

"It is Time We should establish an American Character -- Let that Character be a Love of Country and Jealousy of its honor -- This Idea comprehends every Thing that ought to be impressed upon the Minds of all our Citizens, but more especially of those Citizens who are also Seaman and Soldiers."

Benjamin Stoddert: Letter to Captain John Barry, USN, 11 July 1798

We're Glad You're Here!

LCDR J. Pinkerton, MSC, from ResCen
 Memphis
 ENS M. E. Francis, NC, from OIS,
 Newport
 HMC R. G. Mitchell from Armed Forces
 Radiobiology Research Institute,
 Bethesda
 HM1 G. Chasteen from NRMC Okinawa
 HM2 J. T. Neel, Jr., from Mobile
 Construction Battalion 4
 HM2 M. C. Petitt from 2nd FSSG,
 FMFLANT
 HM3 R. S. Beers from NSHS San Diego
 HM3 W. M. Smith from NAVAEROSPREGMEDCEN
 Pensacola
 HM3 P. L. Greenwalt from NavHosp
 Roosevelt Roads
 HM3 L. W. Brock from 2nd FSSG,
 FMFLANT
 HN J. A. Towe from NRMC, Oakland
 HA E. E. Paige from FMSS Camp Lejeune
 HA P. R. Chicorelli from NSHS San Diego
 HR B. K. Cardwell from HCS Great Lakes
 HR C. M. Sims from HCS Great Lakes

We're Sorry You're Leaving!

CDR P. M. Dascher, MC, to civilian
 life
 LCDR J. J. Robel, NC, to NavHosp,
 Beaufort, SC
 LT D. K. Hart, NC, to NRMC Philadelphia
 LTJG D. L. Belgard, NC, to NRMC,
 Portsmouth, VA
 ENS C. Tucker, NC, to civilian life
 ENS J. Edgmon, MSC, to NRDC, Orlando
 HM3 M. Mervilus to civilian life
 HM3 J. W. Tobin to civilian life
 * HM2 R. G. Cruz to civilian life
 HM3 G. Schademan to civilian life
 HM3 D. Ingersoll to civilian life
 HM2 S. Dally to civilian life
 HM3 B. Hurn to civilian life
 HM2 N. Singleton to NavSta Branch
 Clinic, Norfolk
 HM2 S. G. Fox to NSHS San Diego
 HM2 D. J. Walker to USS MONTICELLO
 HM3 D. G. Walters to NSHS San Diego

* Application for MSC commission pending

Alcohol Rehabilitation Orientation Seminar on 1 FEB

The Naval Regional Medical Center, Orlando is sponsoring an Alcoholism Rehabilitation Orientation seminar on 1 February. The seminar will be presented by the Alcohol Rehabilitation Service, Jacksonville.

The seminar is being conducted for all health care providers and will consist of morning and afternoon sessions. Eighty (80) Continuing Medical Education (CME) credits have been approved for Medical Officers and Nurses who attend. All staff members involved in direct patient care, who are not actually on watch, are expected to attend.

The seminar will be held in the Service School Command auditorium, Bldg 304. The seminar program and protocol will be published at a later date.

Captain Sandri recipient of Navy Commendation Medal



In December, prior to departing for duty at the Naval Regional Medical Center, Oakland, Captain Sandro R. Sandri, MC, USN, was awarded the Navy Commendation Medal. The Citation read in part... "For outstanding meritorious service while serving as Chief of Internal Medicine Service, Orlando, Florida, from 12 August 1976 to 26 December 1979....."

RAMP**PAGE!**

By HM Eileen Kohoo, USN

What won't you miss about the 1970's?



HM3 M. Peterson, Eye Clinic:
I won't miss Nixon nor the
Iran crisis.

!

?



Mrs. D. Bates, HumResManSvc:
I really enjoyed the 70's so
I cannot think of anything
I "won't miss."



HM2 S. Foster, Active Duty Sick
Call: ... the Viet Nam war!

?

!



HMCS H. Malenofski, Patient Af-
fairs: I won't miss having my
ship get underway and having
to leave home!



HMCS D. Templeton, Admin Ass't
to DAS: I won't miss the de-
clining value of the dollar and
I won't miss our country's de-
grading international posture.



HM3 D. Walters, Wards 5 & 6:
... there are lots of things
but, most of all, I won't
miss Orlando! (HM3 Walters
transfers 23 Jan to school
in San Diego.)

!

RAMP

PAGE!



By HN Eileen Kehoe, USN

What are you looking forward to in the 1980's?



HM3 R. Jones, Emergency Room:
... to my discharge!



HM1 G. Chasteen, Medical Repair: I am looking forward to a busy and rewarding tour of duty at NRMC, Orlando!



Mrs. S. LaBonte, American Red Cross: ... a better economy!



HM2 M. Petitt, newly reported:
... to finding a place to live, settling down, and making myself comfortable in Orlando.



HN C. Leatherwood, Pediatric Clinic:
... to the United States pulling itself out of all the situations it got itself into in the 70's. I hope it can regain some of the power it once had and also the respect.



HA B. Parvatikar (nee: Chow), Ward 10:
My main interest is my work so, right now, I am looking forward to moving into the new hospital and being able to work with new equipment. I am also hoping there will be a cure for cancer.

Congratulations to our new HM1's, HM2's, and HM3's!

JANUARY ADVANCEMENTS

To HM1:

G. Milano, Laboratory Service
L. Tamayo, Pharmacy Service

To HM2:

D. Bement, Laboratory Service
M. Nicholas, Physical Therapy
D. Porter, Otolaryngology Ser.
J. Thompson, Radiology Service

To HM3:

R. Aciego, Internal Medicine
D. Atkinson, Orthopedic Service
J. Carr, Pharmacy Service
J. Dina, Nursing Service
D. Ead, Nursing Service
C. Fete, Nursing Service
J. Fitzhugh, Educational Services
C. Gerdes, Family Practice Ser.
P. Guzman, NRMC Annex
E. Kehoe, Human Res. Man. Svc.
M. Lake, Internal Medicine
C. Leatherwood, Pediatric Service
D. Lynch, Surgical Service
L. Miller, Anesthesiology Ser.
S. Miller, Orthopedic Service
C. Moody, Nursing Service
H. Morris, Jr., Nursing Service
V. Nicholas, Family Practice Ser.
M. Oller, Fiscal and Supply
M. Pearce, Nursing Service
W. Pearce, Nursing Service
D. Piantoni, Acute Care Service
J. Sumrall, Nursing Service
W. Thompson, Operating Man. Ser.

FEBRUARY ADVANCEMENTS

To HM1:

H. Russell, Ophthalmology Ser.
R. Wimmer, Laboratory Service

To HM2:

L. Bacon, Nursing Service
R. Carrerosune, Nursing Service
J. Cassidy, NRMC Annex
G. Cate, Surgical Service
J. Darnell, Ophthalmology Ser.
S. Naoum, Laboratory Service
E. Olayos, Laboratory Service

To HM3:

B. Bednorz, Nursing Service
R. Forester, NRMC Annex
R. Lugo, Nursing Service
C. Reid, Nursing Service

MARCH ADVANCEMENTS

To HM1:

J. Neel, Radiology Service

To HM2:

S. Scruton, Surgical Service

To HM3:

J. Cardelle, Pharmacy Service
C. Cote, Nursing Service
F. Finn, Ophthalmology Service
V. Paglino, Patient Affairs Ser.
K. Perkins, NRMC Annex

SELECTEES

For HM1 - D. Walker, NRMC Annex
For HM2 - G. Phillips, Radiology Service

For HM3 - H. Baker, NRMC Annex
B. Hall, Nursing Service

NURSING**SERVICE**

By CDR N. J. Stewart, NC, USN

RESPECT

We all want something from others with whom we work. Stop and think about what you want from your peers and your superiors. Is respect anywhere on your list?

When I feel less than respect from someone, it is a most unpleasant feeling; I feel inferior and used. Think about yourself. How do you feel when another individual does not show you the courtesy and consideration that you feel you deserve. Seeds of resentment are easy to sow and it's just like sowing corn; you plant a cup, you'll get back a bushel.

People, as a rule, feel better about taking directions if they are treated like an important person; one whose rights and feelings are considered.

Everyone wants respect. Let's not confuse respect with admiration. We all have likes and dislikes in other people. There are those that I think are the greatest and I have the greatest admiration for them. There are others I feel are not so great and I can't force myself to admire them but I can show respect. Showing respect means treating people with dignity and consideration.

One of the ways to show respect for others in the working environment is to give people the latitude to do things their own way whenever it is possible. Everyone likes to think that they have some control. Having to always follow orders precisely, doesn't do much for a person's ego.

Let's start the New Year 1980 by practicing respect for others -- I mean ALL others. How are we going to accomplish this? Well, we can start out by listening to people and encouraging them to express themselves. People feel respected when they are allowed to think for themselves and speak their mind.

Another way to show respect is to be sensitive to people's feelings - don't insult or belittle them. Treat people as equals and you'll be amazed at the results. ASK people to do things unless the situation requires an absolute order. Avoid giving an impression that you are superior to other people. People work better together when they show respect for each other.

* * * *

"There is a secret pride in every human heart that revolts at tyranny. You may order and drive an individual, but you cannot make him respect you."

William Hazlitt



To wish you a
bright and wonderful
new year

Do you know the Civilian Personnel Staff Members serving NRMC?

Joe Sandoval, Employee Relations/Development Specialist	X5552/4710
Don Quash, Staffing Specialist	X4651
Moses Cherry, Classification Specialist	X4858

Questions regarding civilian personnel matters should be referred first to your immediate supervisor. If additional information is needed, one of the above individuals should be contacted according to assigned specialty.



Chaplain's Comments

By CDR W. E. Tumblin, CHC, USN

"Where there is no vision,
the people perish..."
Proverbs 29:18a

Searching for a usable future is one sign of a healthy person. Disinterest in one's future, passive resignation towards one's future, or rejection of any future, are likely to be signs that a person is in serious health. Entering the threshold of a new decade, it's quite in keeping with our natures to wonder what the 80's will be like for us. Oriental peoples often assign a specific sign to a year or decade. Most western peoples tend to reverse the process and put some type of symbol upon the year or decade just past. But one attempt many of us make publicly, at this time of year, to participate in creating our futures is through resolutions. Resolutions are highly personal. Probably the more personal they are, the more effective they may be for us. Whether we ridicule, satirize, or extol the virtues of making resolutions, far more of us long for a different future than ever admit it to another person.

The reality which dashes many would-be makers of resolutions, is the painful awareness of just how weak human nature is when confronted with a defect in need of repair. For most of us move into our futures along the ruts of the past: habits, biases, routines, traditions. So we often joke about whether anyone ever keeps any serious resolutions they make at New Year's. We know we don't for very long. It seems that the trouble with resolutions is that they are not like vacation trips: getting there is not half the fun. In fact, it's all the work of resolutions that gets us down so soon after we start.

I need help to keep any serious resolutions. I don't need much help to keep those like buying myself a fishing boat in 1980. But I will need a lot of help to keep those like being more prompt in

keeping business and social appointments and in reading through the Bible this year. Somehow, if I can commit myself to a few specific resolutions that are not entirely selfish, maybe I can ask for divine guidance in keeping them. I don't want the human embarrassment of failure. Neither do I want the divine embarrassment of asking God to bless me as I pursue a trivial or selfish remedy for some desire I may hold. It's the future-ness of God I need to get hold of to help me. But that's the unpredictable side of God. Maybe that's what we fear so much: just how God may change us from within in order to create a new future for us. I will need insight to behold God at work within me. As the proverb suggests, without inner vision, we perish. With it, the search is ever new.

Individual input desired for Command Action Plan and Affirmative Action Plan

Chaplain Tumblin will be holding meetings to formulate the Command Action Plan (CAP) and to revise the current Affirmative Action Plan (AAP) during the month of January. Those personnel required to participate are listed in the applicable NRMCC Notice. This will culminate the last portion of Phase II implementation of the Equal Opportunity Program.

If you have any individual input toward the formulation of CAP or AAP, please contact Chaplain Tumblin or one of those personnel listed in NRMCCORLNOTE 5350 of 4 January 1980.

Parent to Parent Program

Parents, are you ready to take a break? Well, you can -- when your friendly "Home Visitor" comes to your house.

For information on the "Home Visitor" Program, call Mrs. Ariela C. Rodriguez, Program Director, at 857-3280 or 857-1370.

LAB LINE

By LCDR J. D. Cotelingam, MC, USNR

In general, 1979 has been a good year for us, and it is with a sense of confident expectancy that we look ahead to 1980. Our primary mission of service to the patient is reemphasized, and we reiterate our posture of friendly and accurate cooperation.

Welcome aboard to HMC Mitchell and HN Towe. We trust your tour of duty with us will be a productive and valuable experience.

After almost five years with the Laboratory Service, Mrs. Luvy Tomkins relocated with Patient Affairs. Luvy, our best wishes to you in your new position, and many thanks for your contributions here.

Our sympathies and prayers are with Ann Hutto, our Microbiology Supervisor. Ann's father passed away recently in her hometown of Chattanooga.

Very soon we plan to generate a periodic news letter explaining policies and introducing procedural changes. Your questions and comments are solicited.

To all of you, from all of us,
"HAPPY NEW YEAR!"

What is this???

With conservation of energy uppermost in mind, Santa Claus kept Captain Zimble in the DARK and presented him with ONE lump of coal!

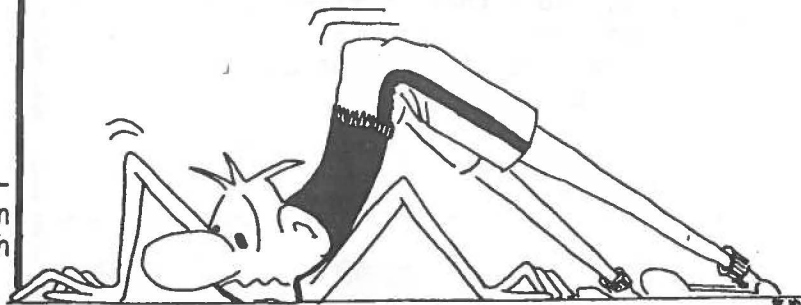
★ F. I. T. ★

The NRMC Orlando Fitness Information Team has received much attention lately due to its successful and comprehensive program offered to all Orlando commands to compliment their weight control programs as directed by the Chief of Naval Operations OPNAVINST 6110.3.

The Fitness Information Team includes its Chairman, LCDR Thomas Narut, MSC, Clinical Psychologist; the Coordinator, LCDR Edward Manley, MSC, Chief of Food Service, LT Barbara Fieldman, MSC, registered dietitian; and LT Margaret Williams, MSC, registered physical therapist. Supportive assistance is also provided by Mrs. Colette Leistner, registered dietitian. This professional team makes presentations covering various aspects of weight control in an eight session seminar offered to all interested active duty personnel.

The FIT seminars serve to educate personnel on basic information -- nutrition, behavior modification, and exercise. Janet Jowers of Overeater's Anonymous also makes a presentation at the seminar. The medical consultants are Captain J. B. Boorstin, MC, Assistant Chief of the Operational Medicine Service and Captain C. V. Romano, MC, Chief of Family Practice Service. After attending the sessions, if individualized counseling is desired, the FIT members are available for consultation.

FIT's next seminar is scheduled for January 14, 15, 16, 17, 21, 22, 23 and 24 from 1130 to 1230 in Room 2A of the NTC Conference Facility, Bldg. 2091. It will be presented once each quarter. If you are planning to attend, please contact LT Fieldman at extension 5255.





ASK THE SKIPPER



By CAPT J. A. Zimble, MC, USN

As we begin a new year, especially as we begin a new decade, we must take time to reassess our individual roles and goals.

A significant problem in the new year will be a continuation of resource constraints, which include dwindling personnel resources. Emphasis on recruitment and retention has been demanding. It has entailed a thorough evaluation of attitudes, motivation, compensation, benefits, advancement, recognition and so forth and so on. Most proposed remedies have been directed at doing more for the individual.

Although there is no argument that there exist many unfulfilled needs which must be addressed in order to provide a more satisfactory climate for military personnel, we should all examine our own motives, our individual *raison d'etre*. What are we being asked to do? Why are we in uniform? Perhaps the familiar verse provides an answer:

Oh, say can you see by the dawn's early light
What so proudly we hail'd at the twilight's last gleaming,
Whose broad stripes and bright stars
through the perilous fight
O'er the ramparts we watch'd were so gallantly streaming?
And the rockets' red glare, the bombs
bursting in air,
Gave proof through the night that our
flag was still there.
Oh, say does that star-spangled banner
yet wave
O'er the land of the free and the home of
the brave?

Think about it!



CRA NOTES

By Jean Rodarte



The CRA Staff Christmas Party was held in the William G. Lawson Room, Ward 17, on 18 December.

Food was served for 200 and, as you know, we ran out of food again! The turnout was great.

The CRA committee members and the staff from Food Service did a great job.

The Staff would like to thank Santa Claus for taking the time to stop by.

Happy New Year!

* * * * *

CRA BIRTHDAY GREETINGS TO: Victoria McDougall and Betty White on 1 Jan; Peggy Billups and Larry Glenn on 5 Jan; Emogene Heismann on 6 Jan; Jean Long on 7 Jan; Eva Humphrey and Nancy Lawson on 8 Jan; Helen Howard on 10 Jan; Robert O'Hallaron on 11 Jan; Chaucey Jackson on 12 Jan; Willie McNair on 16 Jan; Deborah C. Pritchett and Patricia Sutphin on 17 Jan; Shirley Robertson and William Stokes on 18 Jan; Joseph Robichaud on 22 Jan; Betty Sheffield on 23 Jan; Elaine Rendel, Dorothy Tarrant and Richard Tichy on 25 Jan; Joseph Kee, Merle Lovejoy and Betty Mullen on 27 January.

WHOOOIZZIT?



It's HMI Anthony J. Washington, USN, assigned to Operating Management Service. Petty Officer Washington recently reported from 2nd Mar. Div., Camp Lejeune. HMI Washington, a 10 year Navy man is married. He and his wife, Debra, have two children: Anthony and Terrance McKeithan. HMI Washington claims Charleston, SC, as his hometown.